

**Solution customization limited only by your invention!**

**Typically WD TT operates  
with the following configuration:**



Hardware  
and Software Requirements

Server / Web Server

Memory: At least 1 GB RAM

Hard Drive: At least 1 GB of free disc space  
plus additional space for documents

Processor: 2 Ghz single core or faster

MS SQL 2005

ORACLE

IIS 5.5 or higher

MS .NET Framework 2.0

Operating System:

MS Windows XP Pro SP2 or SP3 minimum

MS Server 2003 SP1 recommended

**WorkingDoc Time Tracker**

**WORKINGDOC**  
TIME TRACKER

**Precise Time Tracking**

Your Dealer:

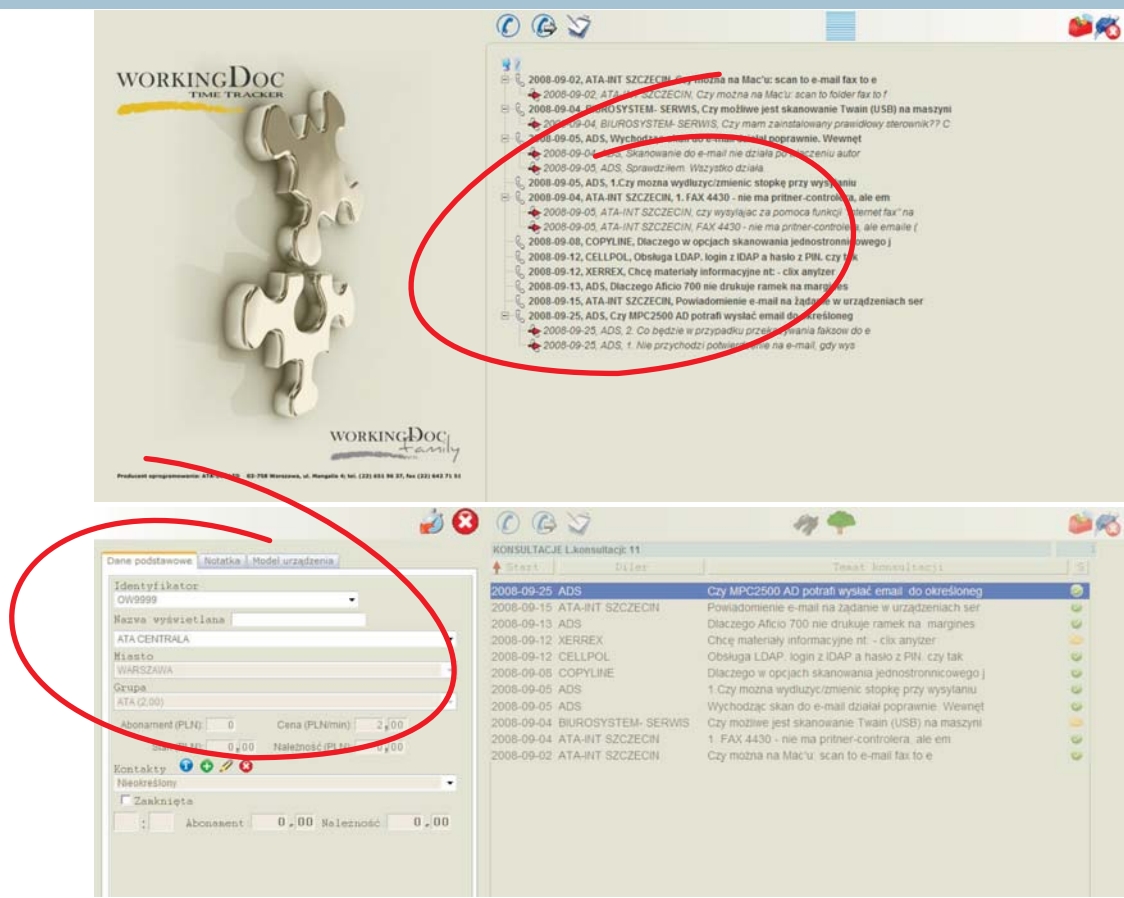
✓ **Ability of time tracking for contractor and employer**



**Do you seek for well-thought-out architecture?**  
Each function, exactly where you want

**One task means many people and weeks?**  
One issue can be handled by many users and its history is always at hand

The tool designed for an environment where a group of specialist works on different projects and they need to transfer costs of this work to the contractor. Creative employees of advertising agencies, lawyers, free-lance consultants and advanced IT helpdesk for external companies are typical users of this application.



**Basic functionality includes:**

- Internet-based interface
  - You do not have to install additional software to work on your workstation; you just need current version of Microsoft® Internet Explorer
- Efficient contractor and user management system
- Ability to work with system permanently or ad hoc (in case of no computer access)
- Ability for many users to work on one thread
- Creating knowledge base of already solved problems / finished threads
- Wide reporting capabilities
  - Invoice reporting
  - Charging each employee that uses the system
  - Time spent on each task
  - Knowledge base
  - Individual reports
- Ability to build incentive system for employees (bonus depends on number of paid consultations)
- Ability to create ranking of consultants – the best ones get more phone calls and earn more
- Ability to create individual internal and external pricelist structure that takes account of license fees.



**Does your team accounts its work per hour?**  
Attach to your invoice detailed team working time report.